

## What Can COURTESY PAY Mean to You?

Being a little short on funds occasionally affects some of us. If something like this happens to you, COURTESY PAY may save you embarrassment, time and hassle.

### A Mistake in Your Checkbook

You forget to make an entry in your checkbook and your balance is off. If the mistake results in an overdrafted account, your overdraft may be covered.

### Communication Between Multiple Account Holders

You have two members of the family with access to the account and one forgets to mention an ATM transaction or debit card purchase. If the communication error results in an overdrafted account, your overdraft may be covered.

### An Unexpected Bill

You have a car repair bill or unexpected medical expense that overdrafts your account. Your overdraft may still be covered.

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COURTESY PAY is a discretionary overdraft service from your credit union.

Rather than automatically returning insufficient funds items that you may have, we will consider payment of your reasonable overdrafts and our normal NSF handling fee per item would be applied to your account.

### Courtesy Pay Policy (Discretionary Overdraft Service)

A non-sufficient funds balance may result from: A) The payment of checks, electronic funds transfers, or other withdrawal requests; B) Payments authorized by you; C) The return, unpaid, of items deposited by you; D) The imposition of credit union service charges; or E) The deposit of items which according to the credit union's Funds Availability Policy, are treated as not yet "available" or finally paid.

**We are not obligated to pay any item presented for payment if your account does not contain sufficient collected funds.** Rather than automatically returning, unpaid, any non-sufficient funds items that you may have, if your eligible account has been open for at least sixty (60) days and thereafter you maintain your account in good standing, which includes at least: (A) Continuing to make deposits consistent with your past practices; (B) You are not in default on any loan obligation to SRU Federal Credit Union.; (C) You bring your account to a positive balance (not overdrawn) at least once every thirty (30) days; and (D) Your account is not the subject of any legal or administrative order or levy, **we will consider - as a discretionary Courtesy or \*service and not a right of yours nor an obligation on our part - approving your reasonable overdrafts.** Of course, any and all credit union fees and charges, including without limitation our non-sufficient funds/overdraft fees (as set forth in our fee schedules) will be included in this limit.

**We may refuse to pay an overdraft for you at any time, even though your account is in good standing and even though we may have previously paid overdrafts for you.** You will be notified by mail of any non-sufficient funds items paid or returned that you may have; however, we have no obligation to notify you before we pay or return any item. The amount of any overdrafts plus our \$20.00 Non-Sufficient Funds and/or Overdraft (NSF/OD) Charge(s) that you owe us shall be due and payable upon demand. If there is an overdraft paid by us on an account with more than one (1) owner on the signature card, each owner, and agent if applicable, drawing/presenting the item creating the overdraft, shall be jointly and severally liable for such overdrafts plus our Non-Sufficient Funds and/or Overdraft (NSF/OD) Charge(s). As a general rule, when multiple items are received simultaneously for payment, the items will be cleared in the order they occurred which can affect the total amount of overdraft fees incurred. We reserve the right to change the clearing order at any time without notice.

Limitations: We may limit the number of accounts eligible for the Courtesy Pay\* service to one account per household.

\*The Courtesy Pay service does not constitute an actual or implied agreement between you and the credit union. Nor does it constitute an actual or implied obligation of or by the credit union. This service represents a purely discretionary Courtesy or privilege that the credit union may provide to you from time to time and which may be withdrawn or withheld by the credit union at any time without prior notice or reason or cause.

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## INTRODUCING COURTESY PAY

from

**SRU FEDERAL  
CREDIT UNION**



## Because Not Everything Can Float

## Bouncing a check no longer has to be a hassle-filled and embarrassing incident!

If you write a check and do not have enough funds to cover it, in addition to a NSF fee from your credit union, you may face:

- Making the check good with the retailer
- Retailer/merchant fee
- Potential damage to your credit rating
- Embarrassment and aggravation

Your Credit Union understands this and wants to help.

That's why we're making a discretionary COURTESY PAY program available to our members.

You do not have to sign up for the service—it's automatic—and it costs you nothing unless you use it! As long as you maintain your account in good standing, we will consider payment of your reasonable overdraft (without obligation) instead of returning it as a non-sufficient funds item.

With Courtesy Pay, your check, ATM withdrawal, ACH transaction or debit card purchase may\* be covered by your credit union and you will be charged the same NSF fee you would have been charged if the item were returned.

You will be sent a notice of non-sufficient funds and will be required to bring your account to a positive balance within 30 days.

*It's that simple!*

**Please, always manage your finances responsibly, and know that if you need it, your credit union is there and COURTESY PAY may help.**

### What is COURTESY PAY?

COURTESY PAY is non-contractual courtesy that we provide to our members with share draft (checking) accounts. We may\* cover insufficient fund checks, electronic funds transfers, or other payment/withdrawal requests up to your approved limit.

That means that instead of returning a check to the merchant, the credit union may pay your check up to your \$300 limit, saving you additional charges from the merchant or a collection company. We will charge our normal NSF fee for each item, and send you a notice each time an overdraft occurs.

### How do I sign up?

You do not have to sign up for this privilege as long as your account meets the requirements of our COURTESY PAY policy. We may cover insufficient fund checks, ATM withdrawals, electronic funds transfers, or other payment/withdrawal requests up to your approved limit.

### How can COURTESY PAY benefit me?

COURTESY PAY may save you the embarrassment and expense of returned check when you make an honest mistake in your checkbook, have unplanned expenses, or run short on cash between paydays. Instead of returning checks unpaid, we may automatically pay them for you, up to \$300.

### How does COURTESY PAY work?

When we receive an item for payment that causes that balance in your account to go below zero, we may, as a courtesy, pay the check or debit up to \$300 including the overdraft fee. You must bring your account into a positive balance within 30 days.

### Is COURTESY PAY a loan?

No. It is a service provided by the credit union to help you manage your money. This service can be withdrawn at any time by the credit union.

### How will I know if I use my COURTESY PAY?

We will mail a letter notifying you when you have activated your COURTESY PAY and overdrawn your account. We'll send reminder letters advising you of your overdraft until you bring your account up to a positive balance.

### What if I go over my COURTESY PAY limit?

If you exceed the COURTESY PAY limit, any additional items will be returned or declined when presented for payment.

### Is there a charge for COURTESY PAY?

We will charge our standard overdraft fee (NSF fee) per each overdrawn item as described in our COURTESY PAY Policy. The schedule of charges is also listed in the Schedule of Service Fees. Don't forget to subtract any fees from your checkbook balance.

### If I use my COURTESY PAY, how long do I have to bring my account into balance?

You should bring your checking account to a positive balance as soon as possible. You have 30 days maximum to pay any overdraft and associated fees. However, depending on the situation, we can ask for repayment at any time. Any deposit you make or is made automatically will first be applied to any overdrawn balance and associated fees.

### What happens if I can't bring my account to a positive balance?

With COURTESY PAY you have up to 30 days to bring your account to a positive balance. If you still have a negative balance at that time, your COURTESY PAY will be suspended or revoked until the account is returned to good standing, regardless if you've reached the \$300 limit or not. If your account balance is negative for 30 days, you could lose checking privileges at this institution.

\* See our COURTESY PAY Policy for details.